

JmBee Travel Health

Website Privacy Policy

Last updated: July 28, 2026

What this privacy policy covers

This privacy policy applies to the JmBee Travel Health website at jmbeetravelhealth.com. It covers how JmBee Travel Health ("JmBee", "we", "us", or "our") treats personal information collected and received through the website. It also describes the choices available to you regarding our use of your personal information and how you can access and update this information. Personal information is information about you that is personally identifiable, like your name, address, email address, or phone number. Children under 13 are not permitted to use the site, and so this privacy policy makes no provision for children's use of the site.

Information collection and how it is used

JmBee collects personal information when you request an appointment, contact us, or complete online health questionnaires. We may ask for your name, email address, phone number, and details about your upcoming travel or visit.

Appointments are scheduled through our practice management and electronic health record vendor, Tebra (formerly Kareo). Any payment or card information you provide when booking or at your visit is handled on Tebra's secured systems, not stored on this website, and is subject to Tebra's privacy policy.

Our web server automatically receives and records information from your browser, including your IP address and the page you request. We use this information to provide our services, identify and authenticate users, improve the site, and contact you.

IP addresses

IP addresses are automatically reported by your browser each time you view a web page. We may use them to diagnose technology problems and to estimate the total number of visitors from specific geographic regions.

Cookies and analytics

A cookie is a small amount of data, often including an anonymous unique identifier, that is sent to your browser from a website's computers and stored on your computer's hard drive. We use Google Analytics to understand how visitors use the site. Google Analytics

sets cookies and collects visit information in the aggregate, such as pages viewed and time on site. We do not use this data to identify you personally. You can opt out with the Google Analytics opt-out browser add-on or by rejecting cookies in your browser settings. If you reject cookies, you can still use the site.

Protected health information

If you are a patient, the information you provide when scheduling an appointment online or completing health questionnaires may be considered protected health information (PHI) and will be protected by JmBee as required by federal and state laws. Our Patient Privacy Policy describes how we handle PHI.

Information sharing and disclosure

JmBee may be required to disclose personally identifiable information or protected health information under special circumstances, such as to comply with subpoenas.

We may share aggregate demographic information, such as "most of our patients are in Massachusetts" or the like. No personally identifiable information or protected health information will ever be used without your permission (for example, we will ask you before using a quote or testimonial).

JmBee does not rent, sell, or share personal information about you with other people or nonaffiliated companies for promotional purposes, except to provide products or services you have requested or when we have your permission.

Accessing, updating, or correcting your personal information

If your personally identifiable information changes, or if you no longer want to use our services, you may correct it or request deletion by contacting us by phone or postal mail at the contact information listed below. We will respond to your request within a reasonable timeframe.

Security

While we follow generally accepted industry standards to protect the personally identifiable information submitted to us, both during transmission and once we receive it, no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

Links to other sites

If you click on a link to a third party site, you will leave this site and go to the site you selected. Because we cannot control the activities of third parties, we cannot accept responsibility for any use of your personally identifiable information by such third parties, and we cannot guarantee that they will follow the same privacy practices as us. We encourage you to review the privacy policies of any other service provider from whom you request services.

Questions

If you have questions or suggestions you can contact us at:

JmBee Travel Health

Natick-Framingham: 209 W Central Street #208, Natick, MA 01760, (508) 784-6602

Amherst-Hadley: 234 Russell St Ste 208, Hadley, MA 01035, (413) 200-4139

Springfield-Longmeadow: 175 Dwight Rd Suite 303-D, Longmeadow, MA 01106, (413) 200-4139

jmbeetravelhealth.com/contact-us